

**Intepro Systems** 

# **AMF SERIES**

AC Power Supply

# **User Manual**

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Version 1

#### Version History

Version	Release	Writer	Description	Hardware
No.	date			version applied
V1.0	3-2015		Rev 1	

Intepro Systems provides a full range of technical support for our customers. Customers can contact our offices or customer service centers nearby, or our headquarters. All rights reserved. This manual is subject to change without notice.

#### **Safety Precautions**

#### Danger Beware of the high temperature of this equipment. DO NOT open the chassis without technician present or authorization from Intepro Systems. • When the AMF needs to be moved or rewired, please shut down the instrument completely by disconnecting the input power lines and wait at least 20 minutes for the capacitors in the instrument to discharge to prevent electric shock. In order to ensure the personal safety of users, this series of power products must be grounded before use. • In case of fire, please use dry powder fire extinguishers instead of liquid fire extinguishers to avoid the risk of electric shock. Liquid or other foreign objects must not be allowed to enter the cabinet of the grid simulator. Attention The application environment and storage methods affect the service life and reliability of the product. Extended use in the following conditions should be avoided: Ambient high or low temperatures or humidity beyond technical specifications (temperature: • -20 $^{\circ}$ C to 40 $^{\circ}$ C; relative humidity: 5% to 95%); In direct sunlight or exposed to heat sources; Places susceptible to vibration or collision; Environments with dust, corrosive substances, salt and combustible gases; Keep the air inlets and outlets unblocked to promote ventilation to avoid a rise in the internal temperature, which may shorten the service life of components, and affect the service life of the product; Grid simulators not in service for a long time should be stored in a dry environment. The temperature range for storage is -40 $^{\circ}$ C to 70 $^{\circ}$ C. To properly protect the equipment, only the personnel of Intepro Systems are allowed to open the front door or side cover. If the quality assurance seal is broken, required services will incur charges and guaranty is void. Danger: conditions that may cause serious equipment damages or human casualties.

Attention: Conditions that may cause moderate injuries or damages to equipment.

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## **1.GENERAL DESCRIPTION**

### 1.1 INTRODUCTION

The Intepro Systems AMF Series is a new type of programmable AC Power simulation and frequency conversion power supply. It not only offers continuous, pure, and steady sinusoid voltage, but also is convenient to operate from the front panel keypad or remote interfaces. The interior circuit detects faults and protects the power supply by sounding an alert and automatically discontinuing output power. The AMF Series also includes laminated bus-bar technology which not only simplifies the process and cost of production, but also improves product reliability. The AMF Series includes these features:

- Programmable output via keyboard setting with LCD display
- RS-232/RS-485 and GPIB interface
- Laminated bus-bar technology reduces induction and improves reliability
- Individual air channel
- Full protection
- Intelligent self-diagnosis
- User-friendly design

#### 1.2. PRODUCT ILLUSTRATION

An overview of the AMF Series (Model 33075) AC power supply is depicted in Figure 1-1 and shows the dimensions and the appearance; the input breaker is located on the front inner panel as shown in Figure 1-2; the rear panel with input and output connections is shown in Figure 1-3. Instrument cabinet dimensions are shown in Table 1-1

CABINET	SIZE mm (Width x Depth x Height) / inches
3	430 x 750 x 990 / 16.93 x 29.53 x 38.98
4	600 x 970 x 1240 / 23.62 x 38.20 x 48.82
5	800 x 1090 x 1600 / 31.50 x 42.91 x 63.00

Table 1-1	Cabinet	Sizes
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Figure 1–1 Overview and Dimensions



Figure 1–2 Front Inner Panel



Figure 1–3 Rear Panel

### 1.3 SPECIFICATIONS

Table 1-2 provides the product specifications for the AC power supply AMF Series.

400 Hz Sc	400 Hz Solid State Frequency Converter Three Phase Input - Three Phase Output (6 -75kVA)										
AMF Model 33006 33010 33015				33020	3303	0	33045	33	3060	33075	
Power - 8 (kVA)		8	10	15	20	30		45		60	75
Circuit Typ	e				IG	BT / PW	MT		•	·	
	Phase		Three Phase								
Input	Voltage	•	3W+G: 220V (G) or 3W+N+G: 220/380 (T) ±15%								
	Frequene Range	су			50	Hz+-3Hz (	or 60H	Hz+-3Hz			
	Phase					Three	Phas	se			
Output	Voltage	)			200V / 115	V Output \	Voltag	e ±10 Adju	stable		
	Frequeno Range	су		2-Step O	utput Frequer (Can c	ncy: 400Hz comply with	z Fixe h cust	d, 350Hz - 4 omer specs	150Hz Ad	justable	
Frequency	Regulatio	n				≤±0	.01%				
Load Re	egulation				≤-1%					<±1.5%	)
Total Harmo (T	onic Distortic HD)	n			≤ 2%					≤ 3%	
	4 digit fre	þ	Res. 0.1Hz								
Meter/Res	4 digit voltmete	r	Res 0.1V								
	Digit Ammete	r	4 Digit Ammeter / Res. 0.1A 5 Digit Ammeter/ Res 0.1						Res 0.1A		
Phas	e Shift		Balanced Load / Empty Load: ≤±2 Deg; 100% Unbalanced Load ≤±4 Deg								
Overload	l Capacity			120	0% / 1hr 150	%/1 min 20	00%/1	5 sec. 25%	duty cycl	e	
Protectio	on Device		Electronic c	ircuit trip fo	r over/low vol circuit	tage, over protection	curre and a	ent, over loa alarm syster	d, over te n	mperature, a	and short
Insulation	Equipmen	t				≥DC500	OV 20	MΩ			
Voltage	Insulation					AC 1800V	′ 5mA	/1 Min			
Cooling	system				Fa	n Cooling,	Fron	t to Rear			
Temp	erature				-	20 Deg C	to 45	Deg C			
Hun	nidity				0 te	o 90% (No	n-con	idensing)			
Case I	Number		3			4				5	
Weigh	t (lb/kg)	;	331/150 38	6/175	585/265	761/345	84	9/385 1	164/528	1400/635	1544/700
Consult factory for power levels above 800kVA											

#### Table 1-2 AMF Product Specifications

#### 1.4 SYSTEM FUNCTION FRAME

Figure 1-4 briefly shows the system function of the AMF Series. The input power source passes through the "Rectifier", converting AC to DC, then the "Inverter" converts DC to AC and into the insulated inductance. Lastly, the "Output Unit" passes the converted AC power to the load. The "Inverter" unit is controlled by "Driver Circuit" from "PWM Circuit". The "Voltage Feedback" monitors and stabilizes the output voltage. The "Protection" monitors the error signal of the instrument and controls whether to sound an alert. Sampled voltage, frequency, and current are shown on the LCD display via Output Unit.



Figure 1–4 System Function Frame

## 2. INSTALLATION

#### 2.1 INTRODUCTION

The AMF Series instrument has been configured, calibrated and tested prior to shipment. Therefore, the instrument is ready for immediate use upon receipt. The following initial physical inspections should be conducted to ensure that no damage has been sustained by the instrument during shipment.

#### **WARNING**

Hazardous voltages are present when operating this equipment. Read the "SAFETY NOTICE" on page 1 before performing INSTALLATION, OPERATION, or MAINTENANCE.

The following topics should be thoroughly understood before making connections or applying AC input power.

### **CAUTION**

Do not apply AC input voltage to this instrument nor connect any load(s) without first verifying correct input line voltage and output wiring configuration. This instrument and any external loads or cables may be damaged by improper voltage settings, cable miss-wiring, etc.

#### 2.2 UNPACKING

The instrument has been packed in accordance with industry standards for safe shipment. Upon receipt of the unit, unpack and inspect the unit as follows:

- a. Inspect the shipping container prior to accepting the container from the carrier. If damage to the container is evident, a description of the damage shall be noted on the carrier's receipt, and signed by the carrier's agent.
- b. Be cautious of instrument falling or sliding while unwrapping.
- c. Inspect the instrument for any kind of damage that may have occurred during transportation.
- d. If damaged, forward a report of any damage to Intepro Systems immediately before use.

- e. Check the packing list to see if all accessories that came with the instrument have been received and correct. If any parts are missing, please contact Intepro Systems.
- f. If possible, save the container and packing material for subsequent return of the instrument to the factory. Repacking is straight-forward and is essentially the reverse of unpacking.

#### 2.3 PLACEMENT

Correct placement of the instrument ensures normal operation. Placement of the unit is as follows:

- a. DO NOT place the AC power supply unit on an uneven or sloping surface.
- b. AVOID outdoor usage.
- c. The distance between the rear side of the instrument to any appliance or wall should be at least 80cm; the distance between the sides of the instrument to any appliance or wall should be at least 10cm.
- d. DO NOT cover the front side of the equipment. Covering may cause poor ventilation and result in internal overheating and shortening of the instrument life-span.
- e. DO NOT put heavy objects, tools and other sundries on power lines so as to avoid insulation sheath breakage that may result in personal injury.
- f. DO NOT place the power lines in between passageways to avoid danger.
- g. DO NOT place the AC power supply unit in an area exposed to sunlight, rain or a damp environment.
- h. KEEP AWAY from ignition sources and heat radiation sources to avoid increasing the temperature of the equipment.
- i. KEEP AWAY from environments with high dust, corrosive materials, salt and volatile gases
- j. Keep the AC power supply operating within an ambient temperature of 0 °C to 45 °C and relative humidity of 0% to 95% (non-condensing).
- k. Keep the installation environment of the AC power supply well-ventilated

#### 2.4 WIRING INSTRUCTIONS

Please ensure correct input line voltage and output wiring configuration to guarantee the safety of both the instrument and the user's appliances. A, B, C, and N lines correspond to the colors RED, WHITE, BLUE, and BLACK. Please refer to Figure 2-1 and Figure 2-2 for the input and output terminals.



Figure 2–1 Input Terminals

Figure 2–2 Output Terminals

DO NOT install while the instrument is in "ON" status. For long distance wiring, please consider voltage drop. Wiring instructions are as follows:

- a. Confirm the diameter of cables
- b. Use voltmeter to confirm input line voltage
- c. Confirm that all breakers of the instrument are in "OFF" state
- d. Connect input cable lines to the corresponding input terminals of the equipment. Output wiring should be connected to the corresponding output terminals of the equipment.

### **3.OPERATION**

#### 3.1 INTRODUCTION

Before operating the power source, the user must become familiar with the particular model and its configuration.

#### 3.2 CONTROLS AND INDICATORS



Figure 3–1 Front Panel

Figure 3–2 Function Key

[ESC] -To cancel (delete); used for editing parameters

**[RESET]** - To reset after instrument is turned on or stopped because of a fault. Button will be void if fault is not relieved

[RUN] - To output power according to saved parameters

[STOP] - To stop outputting power

[SAVE] - To save parameters for further use

[LOAD/REM] - To recall saved parameter / To enable remote control press [SHIFT] and this function key.

[SHIFT] - To modify the function keys with double functions

[PROG.] - To switch between different parameter-setting interfaces

[UP] - To move the cursor upward

[DOWN] - To move the cursor downward

[LEFT/RANGE] - To move the cursor to the left / To choose output level range to be fixed **Auto** or **High** voltage press this function key after pressing [SHIFT]

[RIGHT/LOCK] - To move the cursor to the right / To lock or unlock the function keys press [SHIFT] and this function key. The function keys will be secured by a set password
 [NUMBER KEY] -To set parameters from 0 to 9 with decimal system
 [ENTER] -To confirm a set parameter

The LCD will go into energy saving mode after an idle time of one minute. Press any key to leave energy saving mode.

#### 3.3 MANUAL OPERATION

After the power source has been installed in accordance with the instructions in 2.INSTALLATION, the power source can be manually adjusted to the desired value using configuration parameters on the front panel. The following topics provide better comprehension of the equipment's manual operation. Topics are arranged as follows:

- 3.1.1. SET PARAMETERS
- 3.1.2. SAVE PARAMETERS
- 3.1.3. LOAD PARAMETERS

Figure 3-3 is a simple flow chart of the operation referenced above.



Figure 3–3 Manual Operation Flow Chart

#### 3.3.1 SET PARAMETERS

After turning on the input breaker, the power supply will be in standby mode, displaying real-time setting value, output parameters, and the output level range of "**High**" or "**Auto**" setting as shown in Figure 3-4. "**Auto**" is when the input voltage is higher than 132V. The instrument will choose high level voltage to output which maximum output current is rated current. When the input voltage is lower than 132V, the instrument will choose low level voltage to output which maximum output current is between 5 and 264V, the instrument will choose high level voltage to output which maximum output current is rated current.

Users may configure voltage and frequency during standby mode. Directions to configure output parameters are listed as following:

- a. **VOLTAGE SETTING:** move cursor next to "**Vol**" and enter desired output voltage. Press **[ESC]** to delete. After confirming, press **[ENTER]** key to finish setting.
- b. **FREQUENCY SETTING:** move cursor next to "**Freq**" and enter desired output frequency. Press **[ESC]** to delete. After confirming, press **[ENTER]** key to finish setting.
- c. **OUTPUT RANGE SETTING:** System default is **Auto**. Press **[SHIFT]** then **[LEFT/RANGE]** to choose between **Auto** or **High**

After setting the parameters, press **[RUN]** to start power output through the instrument as shown in Figure 3-5.

If voltage value cannot be set after pressing [ENTER]	, please check whether the value is beyond the
system limit.	

Set Vol	: <u>2</u> 20.0 V		Set Freq:50.0	Hz
	V (V)	I (A)	lp (A)	
A	0.00	0.00	0.00	
В	0.00	0.00	0.00	
С	0.00	0.00	0.00	
Stop	<mark>Auto</mark> High	Freq	: 0.0 Hz	

Figure 3–4 Standby Interface via Manual Mode

Set Vol : <u>2</u>	20.0 V		Set Freq : 60.0 Hz				
	V (V)	I (A)	lp (A)				
А	220.0	10.0	14.1				
В	220.0	10.0	14.2				
С	220.0	10.1	14.1				
Freq : 60.0 Hz							
Run <mark>Aut</mark>	<mark>o </mark> High						

Figure 3–5 Running display via Manual Mode

#### 3.3.2 SAVE PARAMETERS

Parameters should be saved before pressing **[RUN]** or after pressing **[STOP]**. Directions to save the parameters are as follows:

- a. After setting parameters, press **[SAVE]** then the display will switch to "Saved/Load Parameters" as shown in Figure 3-6.
- b. Enter the desired number to save the parameters. Press **[ENTER]** key to finish saving and the parameters will be saved in the group chosen.
- c. Press [PROG] key to return to standby interface as shown in Figure 3-4.

Plea	ise enter	memory : <u>0</u> 2		
	No.	V (V)	Freq (Hz)	
	1	128.0	50.0	
	2	220.0	50.0	
	3	240.0	60.0	
	4	240.0	60.0	
	5	110.0	100.0	
	6	200.0	200.0	
	7	100.0	300.0	
	8	220.0	350.0	
	9	110.0	400.0	
	10	220.0	450.0	

Figure 3–6 Save/Load Parameters via Manual Mode

### 3.3.3 LOAD PARAMETERS

Users can also recall saved parameters, as shown in Figure 3-6, by pressing **[LOAD]**. Directions to load parameters are as follows:

- a. In Standby interface, press [LOAD] to switch to the list of saved parameters, Figure 3-6
- b. Enter the desired number and press **[ENTER]** to pull up corresponding saved parameters.
- c. Press [RUN] to start power output

#### 3.4 **REMOTE OPERATION**

Remote operation enables users to set and operate the power supply via computer monitoring. Remote mode is commonly actualized by RS-232, RS-485, and GPIB interfaces. Please configure the computer's address to 21 and baud rate to 9600Bps.

To set communication type, press **[PROG.]** to switch interface shown in Figure 3-7. Choose desired communication type by pressing function keys **1**, **2**, **3**, or **4**, then the LCD display will switch to remote control mode as shown in Figure 3-7. After connecting the instrument to the PC, users may directly switch to Remote mode by pressing **[SHIFT]** then **[ LOAD/REM ]**.



Figure 3–7 Set Communication Type

Figure 3-8 and Figure 3-9 shows the LCD display while operating under Remote mode RS-232. Figure 3-10 and Figure 3-11 shows the LCD display under Remote mode RS-485.

	Remote 21 Type	RS232 Fun	Addr c:	SHIFT
	V (V)	I (A)	lp (A)	
A	0.00	0.00	0.00	
В	0.00	0.00	0.00	
С	0.00	0.00	0.00	
		Freq	: 0.0	Hz

Figure 3–8 Standby Display via Remote Mode (RS232)

	Remote 21 Type	RS232 Fun	Addr c:	SHIFT
	V (V)	I (A)	lp (A)	
А	220.0	0.00	0.00	
В	220.1	0.00	0.00	
С	220.2	0.00	0.00	
		Freq	: 50.0	) Hz

Figure 3–9 Running Display via Remote Mode (RS232)

F 2 T	Remote 1 jype	RS485 Fu	Addr Inc:	SHIFT
	Vol (V)	I(A)	lμ	)
А	0.00	0.00	0.0	00
В	0.00	0.00	0.0	00
С	0.00	0.00	0.0	00
		Freq	: 0.0	Hz

Figure 3–10 Setting Display via Remote Mode (RS485)

Remote 21 Type		Addr RS485 Func :			
		Vol (V)	I(A)	l	р
	А	221.0	0.00	0.	00
	В	220.0	0.00	0.	00
	С	220.5	0.00	0.	00
			Freq	: 50.	0 Hz

Figure 3–11 Running Display via Remote Mode (RS485)

The function keys on the front panel will be disabled during Remote mode. To disable Remote mode, first stop the output power via the computer and then press **[SHIFT]** and **[LOAD/REM]**. The **[STOP]** function key is disabled when in Remote mode.

## **4.COMMUNICATION**

#### 4.1 INTRODUCTION

Programming provides a more precise timing control over the output voltage and frequency changes. This section addresses connecting the AC power supply to the computer enabling users to control the instrument remotely.

#### 4.2 COMMUNICATION CONNECTION

As shown in Figure 4-1, RS-485/232 share one communication port while RS232 uses 2,3, and 5(ground) line of port DB9, and RS485 uses 4 and 6 line of port DB9. Table 4-1 shows corresponding pin functions.



Figure 4-1 RS-232/485 Connector

Table	4-1	Pin	Function
Tuble	- T I		

DB-2	RS232R
DB-3	RS232T
DB-4	RS485B
DB - 5	DGND
DB-6	RS485A

### 4.3 COMMUNICATION PROTOCOL

Table 4-2 shows the explanation of each command according to its communication protocol.

DATA PACKAGE HEAD	ADDRESS (HEX format)	COMMAND	EXPLANATION	
(TEXTOINIAL)			Online commande online is successful when	
0×40	0x40 0x15 0xDD		the best instrument conde Oxed and receives	
0,40			Ordd	
			Resetting order: general function resets when	
0x40	0x15	0xEE	the accessorial instrument receives 0xee.	
			Writing EEPROM order: write the appointed	
0x40	0x15	0x0B	value to the appointed cell of EEPROM.	
0×40	0:45		Signal to stop output control, corresponds to	
0x40	0x15	UXES	the button [STOP]	
0×40	0.40 0.45 0.50		Resetting signal: Resets when meets system	
0x40	0215	UXEO	fault	
			Used to exit current function. When changing	
0x40	0x15	0xEE	the function is needed, send 0xEE first to exit	
			current function and then enter the	
			corresponding function.	
0x40	0x15	0xAA	General function data head and sign	
0x40	0x15	0xBB	Sign of step function choosing	
0x40	0x15	0xBC	Command of step function downloading	
0x40	0x15	0xBD	Direct start-up command of step function	
0x40	0x15	0xCC	Gradual change function data head and sign	
0x40	0x15	0xCD	Command of gradual change function	
0x40	0x15	0xCE	Direct start-up command of gradual function	
	0,10	UNCE	Command of reading electrical parameter:	
			When host instrument receiving EA, affiliated	
0×40	0x15	0xEA	instrument will send electrical parameter as	
0,40			following : phase A voltage, phase B voltage,	
			phase C voltage, phase A current, phase B	
			current, phase C current, the peak of phase A	

current, the peak of phase B current, the peak
of phase C current ,total power, power factor,
VA, CF, frequency.

#### 4.4 **PROTOCOL COMMAND**

Data section will be omitted if there is only data package head + address + order. The default address of the system is 21 (0x15), user may customize by using any value greater than 21. Please also note the

following:

- The command that computer sends to control board is HEX, for the data (voltage, frequency, cycle a. parameter value) is ASCII.
- The data for communicating is HEX from control board and each parameter is two bytes. b.
- The format of downloading command for the setting of General Mode is 0x40 + address + ASCII C. (data section) + 0x23 (terminal code) + checksum value. XOR ASCII and 0x23 by bit.
- d. The format of downloading command for the setting of Step and Gradual Mode is 0x40 + address + command + ASCII 1 (N01 group setting data section) + 0x0D (terminal sign) + ASCII 2 (N02 group setting data section) + 0x0D(terminal sign) +...+ ASCII 24 (N24 group setting data section) + 0x0D (terminal sign) + checkout value (XOR ASCII 1 + 0x0D + ASCII 2 + 0x0D + ... + ASCII 24 + 0x0D by bit.)

## **5.MAINTENANCE**

#### 5.1 INTRODUCTION

Please read this section carefully and pay special attention to safety measures as follows:

- a. **Avoid electric shock during maintenance:** since AC power is connected with the equipment, be sure to disconnect the input power before maintenance so as to prevent electric shock
- b. **Circuit integrity:** be sure to use specified parts when replacing circuit parts; do not modify the circuit in any case
- c. **Parts fixation and complete line recovery:** for safety's sake, certain internal parts of the instrument are fixed using an insulating sleeve or tape to isolate the parts from the circuit board; some internal wires are bound up to prevent contact between heating parts and high-voltage parts. Hence, relevant parts and wires shall be restored to their original position after maintenance
- d. **Safety inspection after maintenance:** check the status of screws, parts and wires after maintenance so as to ensure the safety of the instrument
- e. Never move the instrument upside down.
- f. Handle with care and avoid collision

#### 5.2 VISUAL INSPECTION OF SYSTEM

Please read the SAFTY NOTICE carefully before performing maintenance. The following inspections should be done on a regular basis:

- a. Keep the operation site clean and dry; inspect for damage caused by rodents.
- b. Check that the AC power supply functions normally.
- c. Clean the system, especially the air inlet and outlet so as to ensure the free circulation of air inside the chassis; a vacuum may be used for cleaning, if necessary.
- d. Check whether anything is blocking or clogging the vent of the equipment.

#### 5.3 FAN MAINTENANCE

The expected life-span of a fan under continuous operation is 20,000 to 40,000 hours. The higher the operating ambient temperature, the shorter the life-span. Check periodically that all fans function normally and that air flow is discharged from inside the instrument during system operation.

#### 5.4 QUARTERLY MAINTENANCE

The AMF Series AC power supply is designed to be customer friendly and easy to maintain. Thorough quarterly maintenance of the AC power supply ensures the instrument functions with precision. Parameter adjustments may be necessary. The flow chart below in Figure 5-1 depicts the recommended quarterly maintenance.



Figure 5–1 Quarterly Maintenance Flow Chart

## 6.TROUBLESHOOTING

By removing the cover board of the equipment, users can use the fault codes indicated on the AFC-PROB-3P PCB board's LED display for simple troubleshooting. Table 6-1 shows the definition of the fault codes. In case of equipment malfunction, please perform troubleshooting based on Table 6-2 which shows various troubleshooting and solutions.

Please feel free to contact us for any questions on the operation, maintenance and servicing of the equipment. If the malfunction continues, please have the model number of the equipment and the fault code at hand and contact our customer service center immediately. We will respond to you as soon as possible.

Fault Code Definition		Fault Code	Definition
00		05	IGBT over-current
00	Start normally		in phase C
01	A、B、C phase	06	IGBT over-current
01	over-voltage	00	in phase B
02	Fault on the fuse	07	IGBT over-current
02	breaker	07	in phase A
03	Over-temperature	08	over-load
04	Input		
04	under-voltage		

#### Table 6-1 Fault Code Indication

#### Table 6-2 Troubleshooting

NO.	Description	Analysis	Solution
1	Does not start up, no response	The utility is abnormal, or connection is abnormal	Check the utility and the phase sequence of input voltage, then eliminate the errors and restart.
2	Input connected to utility but cannot RESET. At The LED indicator displays	Input under-voltage	Check input voltage, eliminate errors and restart
3	Input connected to utility but cannot RESET. The LED indicator displays "07".	Phase A module error; Phase A circuit short.	Check whether short circuit of phase A. Replace the correlative module hardware if

			fault occurs in the inverter of phase A.
4	Input connected to utility but cannot RESET. The LED indicator displays "06".	Phase B module error; Phase B circuit short.	Check whether short circuit of phase B. Replace the correlative module hardware if fault occurs in the inverter of phase B.
5	Input connected to utility but cannot RESET. The LED indicator displays "05".	Phase C module error; Phase C circuit short.	Check whether short circuit of phase C. Replace the correlative module hardware if fault occurs in the inverter of phase C.
6	Input connected to utility but cannot RESET. The LED indicator displays	Over-load	Remove connected load and restart.
7	Input connected to utility but cannot RESET. The LED indicator displays	Internal fuse burns out	Check all inner fuse and replace the burnt ones and restart.
8	Input connected to utility but cannot RESET. The LED indicator displays "01".	Output over-voltage	Confirm the transient voltage when pressing [RESET] after start up to verify whether over-voltage occurs Adjust the gate limit of output over-output.
9	Input connected to utility but cannot RESET. The LED indicator displays "03".	The temperature protection circuit is abnormal	Check internal ambient temperature, temperature control switch and correlative circuits. Eliminate the errors and restart.
10	Abnormal speed and sound of the fans	Obstacles in the air channel.	Clear air channel
11	Display function is abnormal	LCD display malfunction or the sampler circuit is abnormal.	Replace the LCD display or check the sample circuit.

## 7. AFTER-SALES SERVICE

Intepro Systems provides a full range of technical support to customers. Customers are encouraged to contact our branch office or our technical personnel when you have purchased our product.

For the details of warranty, please refer to the terms of warranty. We provide paid customization service packages at different levels, including fast response, preventive maintenance, and warranty renewal service. Please contact the local service centers of our company.

- Service Telephone
  USA: +1.714.953.2686
  UK/Europe: +44.1251.875600
  Asia: +86.755.86500020
- On-line technical service: www.InteproATE.com
- Intepro Systems America, LP 14712-A Franklin Avenue Tustin, CA 92780 USA Tel: +1.714.953.2686 Fax: +1.714.673.6567



Quality Service

Innovation

### Warranty Card

Dear

Thanks for your support and patronage. This card is to ensure that in case the grid simulators you have purchased (model: \_\_\_\_\_\_, serial number: \_\_\_\_\_\_,

fail in normal conditions of use within a year because of the process error or component deterioration, Intepro Systems, LP. will have responsibility to provide after-sales service for free.

Please note:

The machine is required to be installed and used properly. Do not modify the structure, circuit or component.

1. If the machine has faults, please call us or pack the machine properly and indicate the faults before sending back to our company. We will serve you as soon as possible.

2. If the warranty period expires, and the customer keeps the card, we will charge a reasonable fee after the completion of repair.

Attn: \_\_\_\_\_

Date:\_\_\_\_\_